

Alumni Directory Frequently Asked Questions

1. I received an e-mail/postcard/phone call from a company asking for my personal information. They said they were working on a directory for DuPage High School District 88 (Addison Trail and Willowbrook high schools). Is this a legitimate project, or is it a scam?

We have partnered with PCI (also known as Publishing Concepts) to produce an updated alumni directory. PCI is a company in Dallas and Chesapeake, Va., that publishes directories for educational institutions, fraternities, sororities and military organizations throughout the U.S. This project allows District 88 to receive important updates to our database, so we know more about our alumni and how we can better serve you and future alumni.

2. How do I know my information will only be used for directory purposes?

District 88 has a contractual agreement with PCI that states:

a. The names, addresses and information provided to PCI by District 88 for the publication of the Directory will be held confidential by PCI, except to the extent they are utilized in, or in the preparation of, the Directory and except as required by court order or law.

b. The Directory will be made available only to alumni of District 88. Upon completion of the project, PCI will return to District 88 any and all electronic files that have been supplied to District 88 or produced by PCI in connection with the production of the Directory.

3. I would like to verify and update my information. How may I do this?

If you have received a postcard or an e-mail with a telephone number, you may call the number to speak with a dedicated representative for the District 88 project. The representative will verify all the information we have on file for you and make any updates where needed.

If you have received an e-mail with an embedded link, you may go to the online site to review your information. If you have questions, you may call PCI's customer service desk at 1-800-982-1590.

4. Can anyone buy a directory?

The District 88 Alumni Directory Publication is available for sale only to District 88 alumni.

5. When will I receive my directory?

The total duration of the directory project is about 12 months.

6. Can I choose some or all of my information not to be printed in the directory?

When you call to update your information, you can tell the representative what information you would prefer to have excluded. You also may communicate this information to the PCI customer service desk (1-800-982-1590) or to the Institution.

7. I ordered a directory/package by phone and would like to cancel my order. How do I do this?

Call the PCI customer service help desk at 1-800-982-1590, and they will take care of this for you.